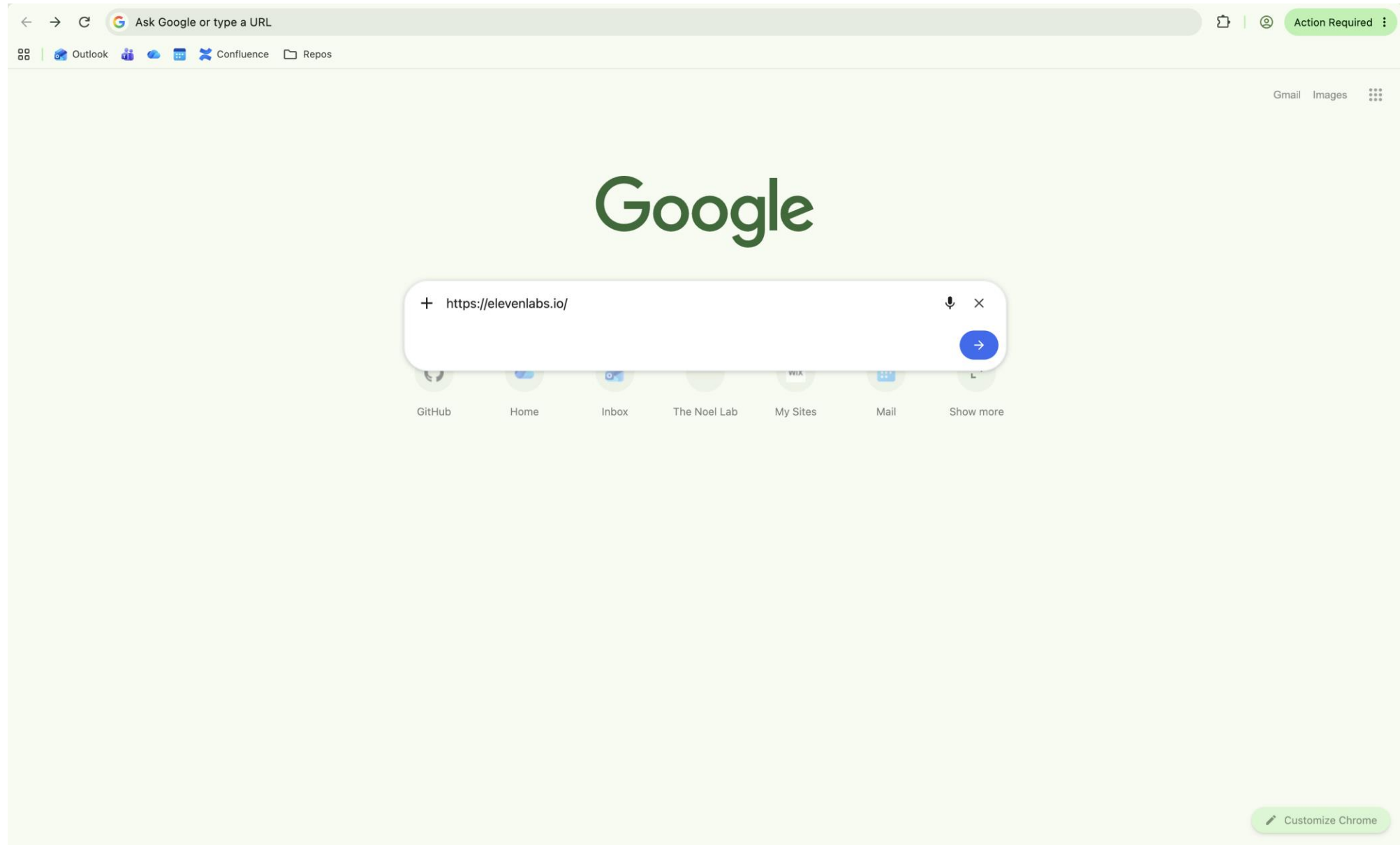


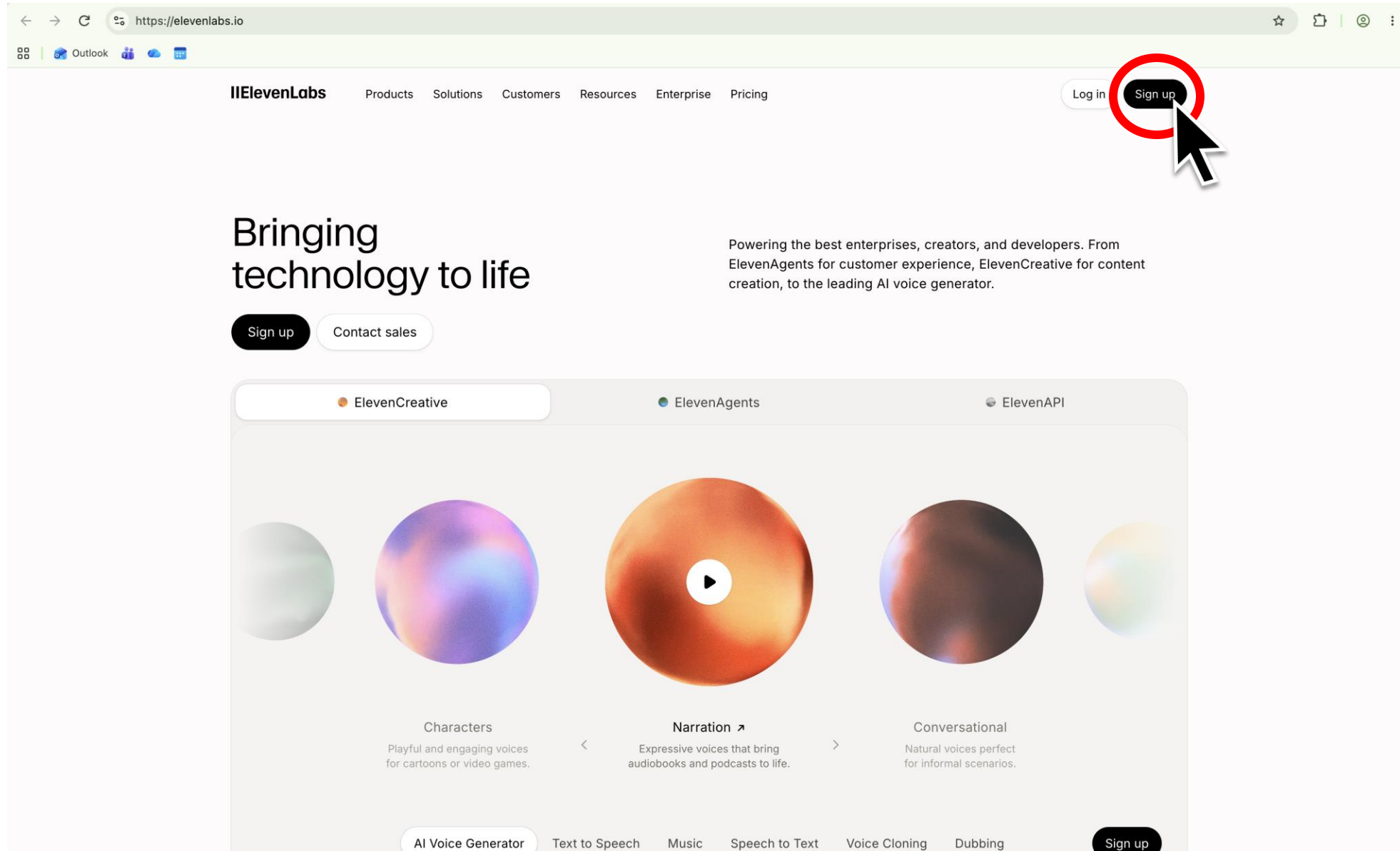
Tutorial: Applying to the ElevenLabs Impact Program

Please follow these instructions to access a
free ElevenLabs Pro account. Do NOT pay for anything.

Visit or click this link: <https://elevenlabs.io/>

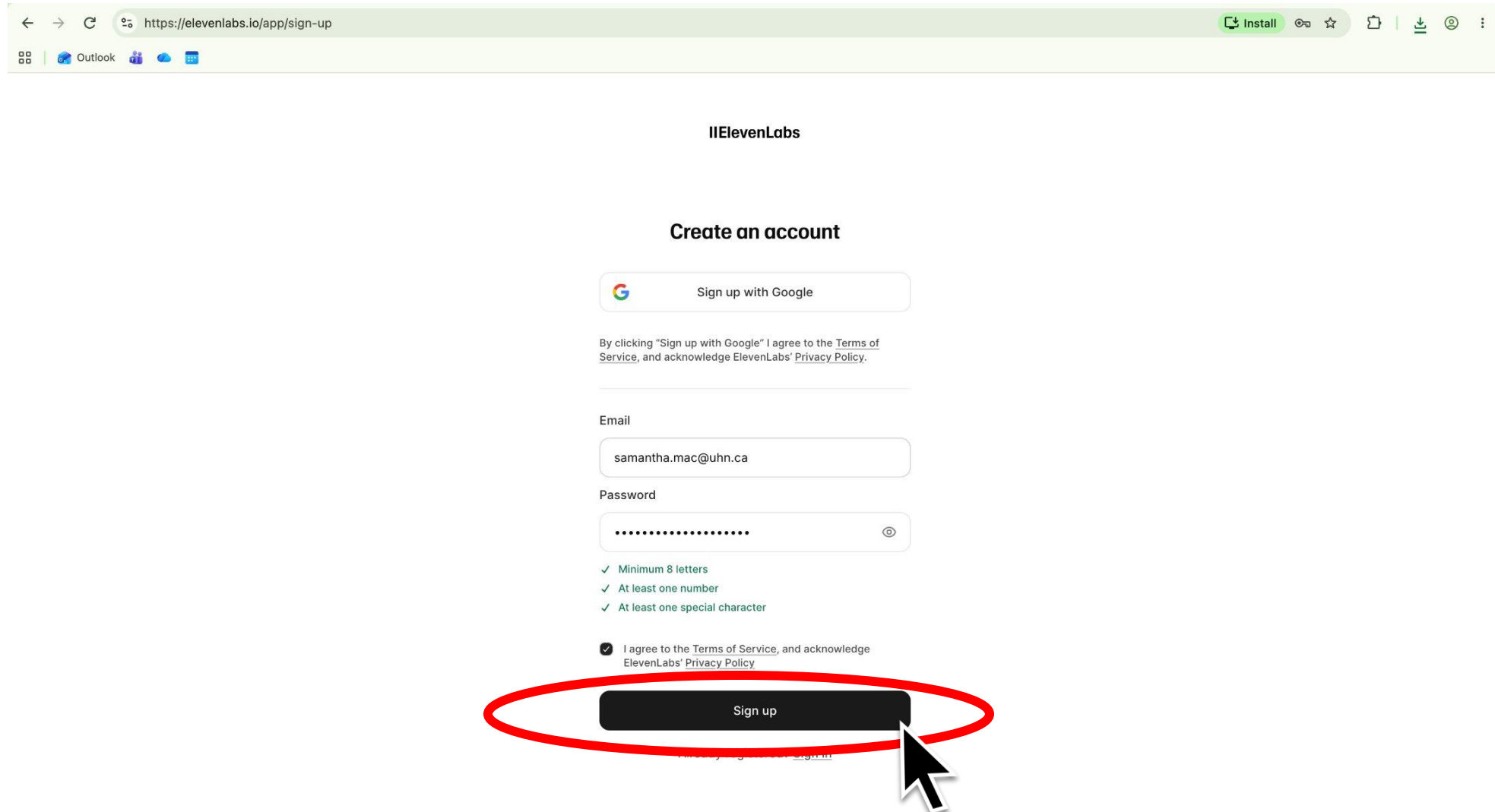


Click "Sign Up" at the top right.



Create an account.

Remember your **email and password!**



The screenshot shows a web browser window with the address bar displaying `https://elevenlabs.io/app/sign-up`. The page title is "IIElevenLabs". The main heading is "Create an account". Below this is a "Sign up with Google" button. A line of text states: "By clicking 'Sign up with Google' I agree to the [Terms of Service](#), and acknowledge ElevenLabs' [Privacy Policy](#)." Below this is an "Email" field containing "samantha.mac@uhn.ca" and a "Password" field with masked characters. Three green checkmarks indicate password requirements: "Minimum 8 letters", "At least one number", and "At least one special character". A checkbox is checked, with the text "I agree to the Terms of Service, and acknowledge ElevenLabs' Privacy Policy". At the bottom, a black "Sign up" button is circled in red, with a mouse cursor pointing at it.

IIElevenLabs

Create an account

 Sign up with Google

By clicking "Sign up with Google" I agree to the [Terms of Service](#), and acknowledge ElevenLabs' [Privacy Policy](#).

Email

samantha.mac@uhn.ca

Password

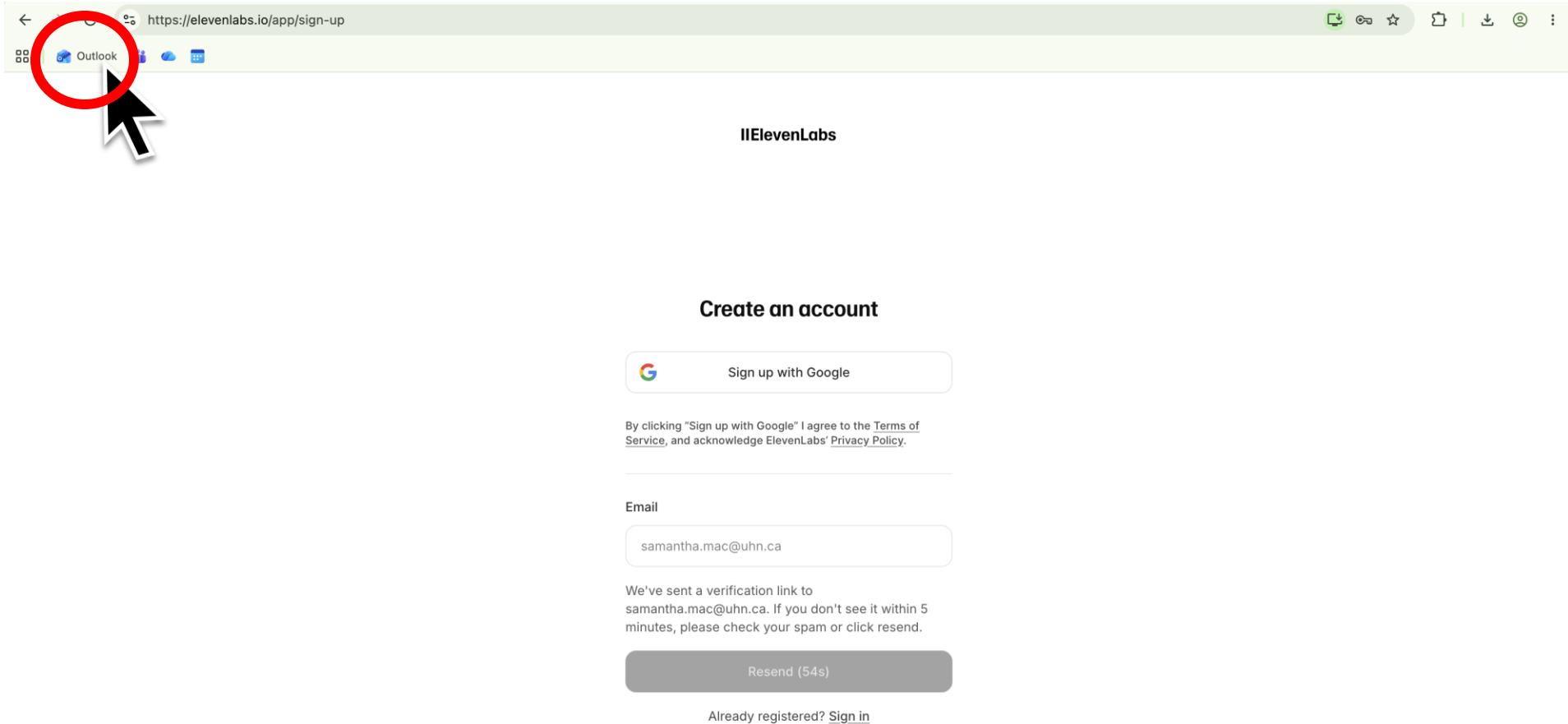
.....

- ✓ Minimum 8 letters
- ✓ At least one number
- ✓ At least one special character

☒ I agree to the Terms of Service, and acknowledge ElevenLabs' Privacy Policy

Sign up

Now, check your email in a **new tab**.



←  Outlook 

https://elevenlabs.io/app/sign-up

IIElevenLabs

Create an account

 Sign up with Google

By clicking "Sign up with Google" I agree to the [Terms of Service](#), and acknowledge ElevenLabs' [Privacy Policy](#).

Email

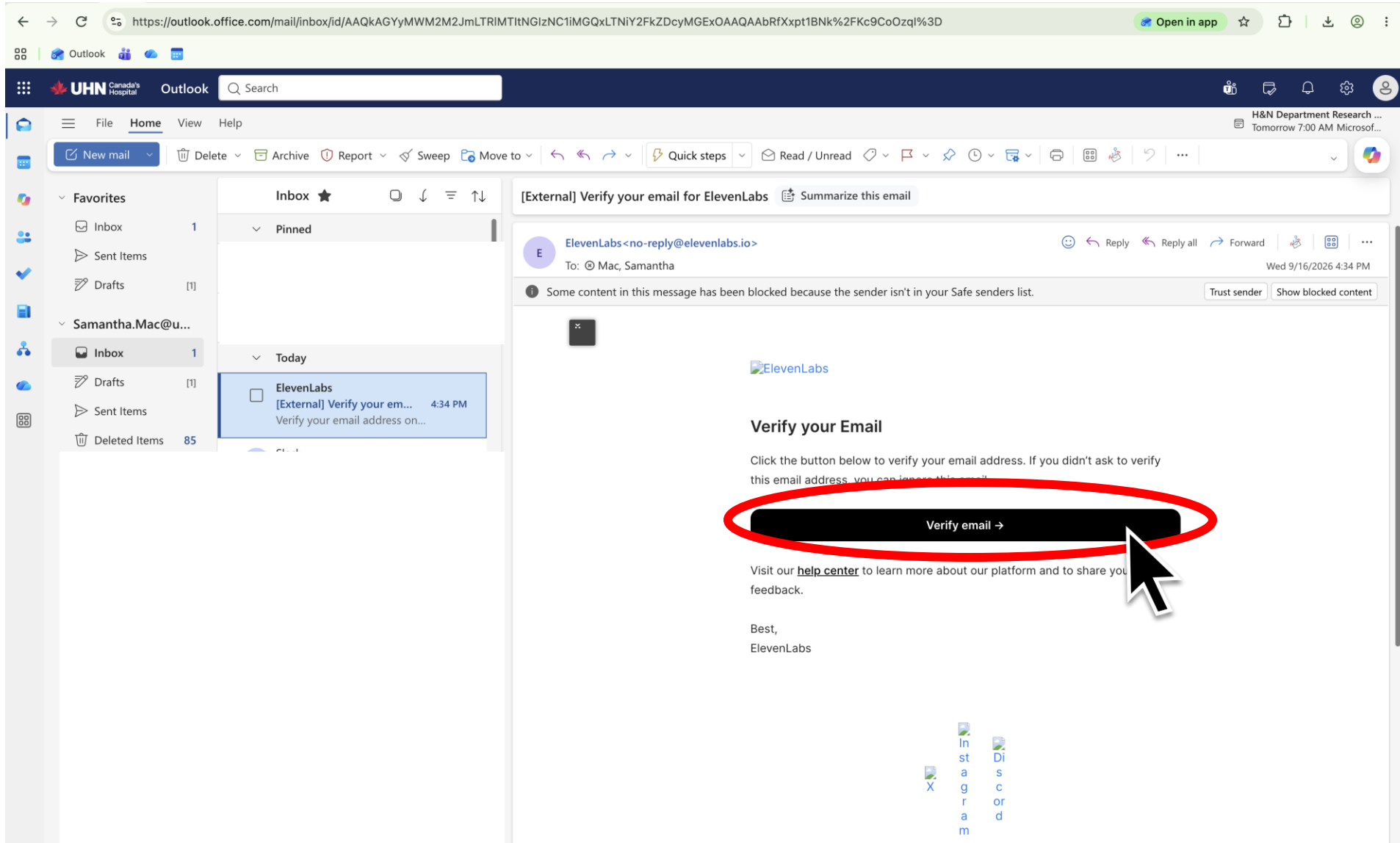
samantha.mac@uhn.ca

We've sent a verification link to samantha.mac@uhn.ca. If you don't see it within 5 minutes, please check your spam or click resend.

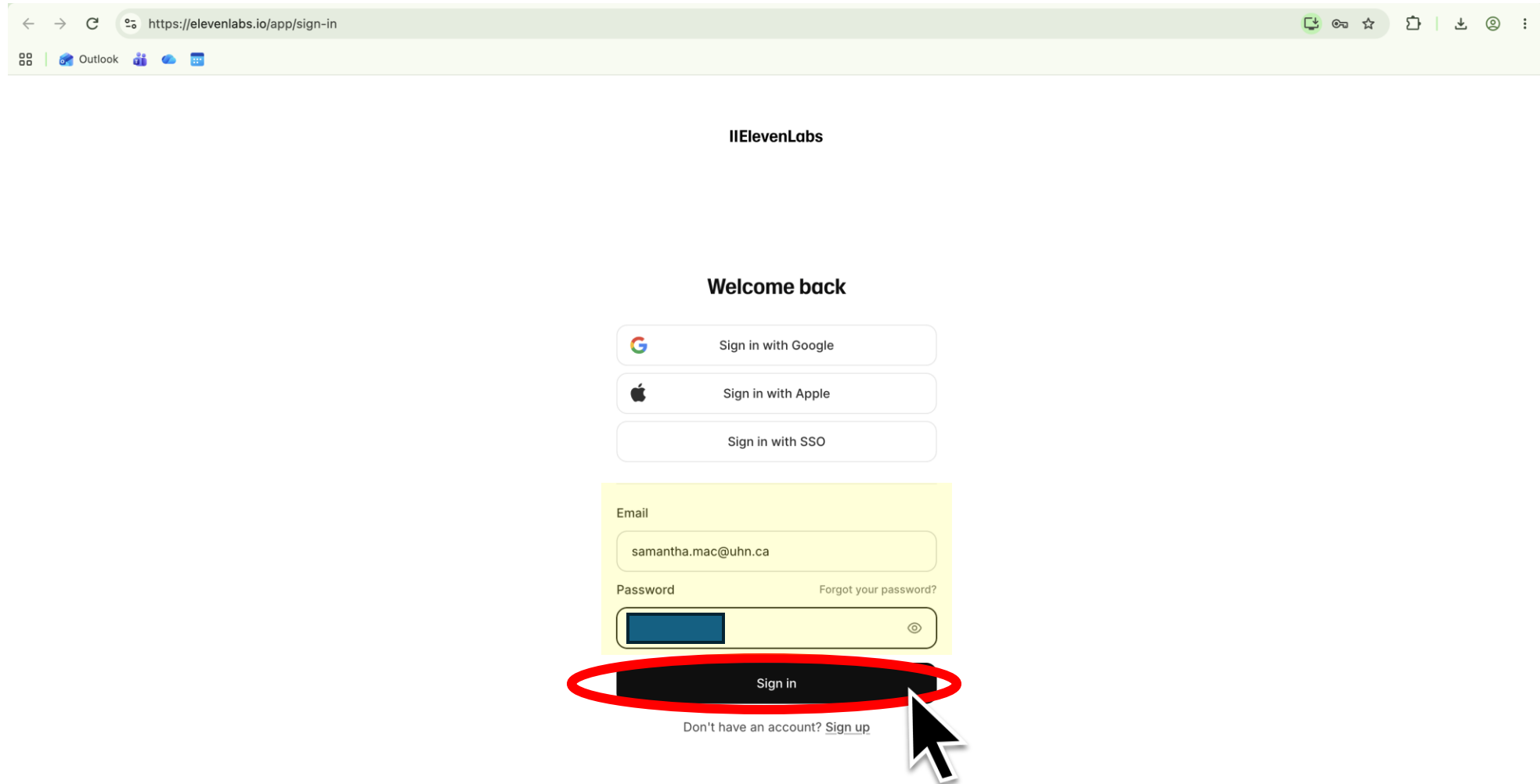
Resend (54s)

Already registered? [Sign in](#)

Wait to receive an email from Eleven Labs.
Open the email and click "**Verify Email**".



Sign back into your new ElevenLabs account using your email and password.



The screenshot shows a web browser window with the address bar displaying `https://elevenlabs.io/app/sign-in`. The page content includes the ElevenLabs logo, a 'Welcome back' heading, and three social sign-in buttons: 'Sign in with Google', 'Sign in with Apple', and 'Sign in with SSO'. Below these is a yellow background section for email and password login. The email field contains 'samantha.mac@uhn.ca'. The password field is masked with a blue box and has a toggle icon. A red circle highlights the 'Sign in' button, and a mouse cursor points to it. At the bottom, there is a link for users who don't have an account.

ElevenLabs

Welcome back

Sign in with Google

Sign in with Apple

Sign in with SSO

Email

samantha.mac@uhn.ca

Password [Forgot your password?](#)

Sign in

Don't have an account? [Sign up](#)

Select ElevenCreative.



Choose your platform

Switch between platforms at any time

**ElevenCreative**
Create, edit, and localize content with AI

Features

🔊 Text to Speech

🗣️ Voice Changer

⚙️ Sound Effects

🔊 Voice Isolator

📝 Studio

🗣️ Dubbing

🗣️ Speech to Text

🎵 Music

🖼️ Image & Video

🔄 Flows **New**

**ElevenAgents**
Deploy and monitor conversational agents

Features

👤 Agents

📁 Knowledge Base

🔧 Tools

💬 Conversations

🔗 Integrations

📞 Phone numbers

📞 Outbound

Continue

Select your preferred language and check the first box.



Help us personalize your experience

What's your name? (optional)

Samantha Mac

What's your preferred language?

English

How did you hear about us? (optional)

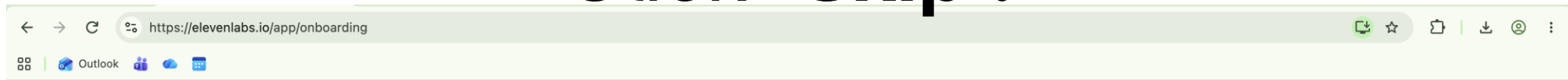
A podcast, workplace, Twitter...

☒ By checking this box, you confirm you have reached the age of 18 years old (or the age of legal majority where you live).

☐ I want to receive updates, special offers, and promotional emails and understand that I can opt out at any time



Click "Skip".



Which one describes you the best?

🔖 Personal use	📄 Creator	🎙 Content business	🎙 Voice actor
🔗 Engineer	📄 Marketer	🎓 Education	⋯ Other

Back Skip

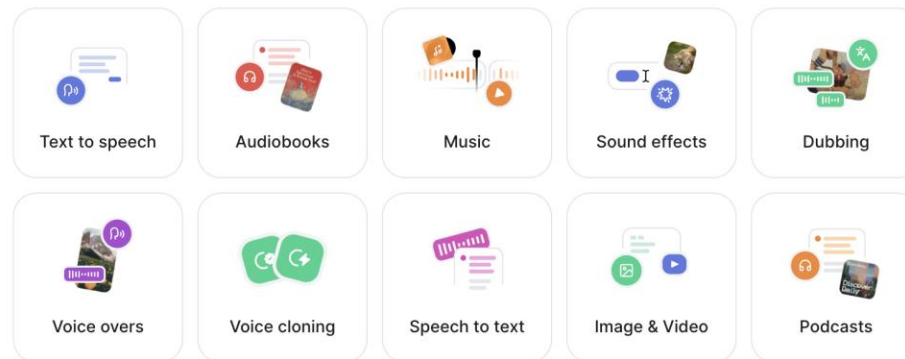


Click "Skip".



What would you like to do with ElevenLabs?

Select all that apply



Back

Skip



Click "Skip". DO NOT PAY FOR ANYTHING.

Do more with ElevenLabs

Monthly ☐ Yearly ☒ 2 months free

Select a plan based on your needs

★ Most Popular

Starter

\$6/month

For hobbyists creating projects with AI audio

✓ 30k credits/month

✓ License for commercial use

✓ Instant Voice Cloning

Select plan

Creator

First month half price

\$22 ~~\$22~~ \$11/month

For creators making premium content for global audiences

✓ 121k credits/month

✓ License for commercial use

✓ Instant Voice Cloning

✓ Professional Voice Cloning

Select plan

Pro

\$99/month

For creators ramping up their content production

✓ 600k credits/month

✓ License for commercial use

✓ Everything in Creator

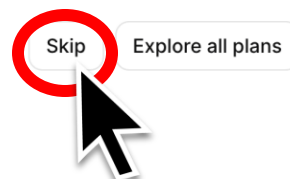
✓ 44.1 kHz PCM audio via API

Select plan

>

Creator is the best way to get started

Get all the tools you need and add credits whenever you need more.



You will now be here. Click on your profile.

The screenshot shows the ElevenLabs web application interface. The browser address bar displays `https://elevenlabs.io/app/home`. The top navigation bar includes links for Outlook, Confluence, and Repos, a search bar, and buttons for Feedback, Docs, Ask, and a user profile icon. The user profile icon is circled in red, and a mouse cursor is pointing at it. The left sidebar contains the ElevenLabs logo and a list of navigation items: Home, Voices, Studio, Flows, Templates, Assets, Pinned, Text to Speech, Sound Effects, Image & Video, Voice Isolator, Voice Changer, Music, Speech to Text, Dubbing, Audiobooks, and More tools. The main content area features a toolbar with icons for Speech, Image, Video, Sound Effects, Music, Voice Changer, Voice Isolator, Upscale, and More tools. Below the toolbar is a text input field with the placeholder "Start typing or paste text...". At the bottom of the main content area, there are buttons for "Narrate a story", "Tell a joke", "Record an ad", and "Guide a meditation", along with a "Generate" button. A banner for "Music v2.5 is here. Try it now in ElevenCreative" is displayed below the main content area. The bottom section is titled "Templates" and shows a grid of four template cards. The first card features a man's face, the second shows a person on a colorful path, the third has text about "Everything we almost lost", and the fourth shows a woman speaking into a microphone. A "View all" link is located to the right of the template grid.

Home

Search everything...

Feedback Docs Ask

Speech Image Video Sound Effects Music Voice Changer Voice Isolator Upscale More tools

Start typing or paste text...

Narrate a story Tell a joke Record an ad Guide a meditation

Eleven Multilingual v2 Roger - Laid-Back, Casual, Resonant More options >

Generate

Music v2.5 is here. Try it now in ElevenCreative

Try it Learn more

Templates View all

Click "Impact Program" on the side.

The screenshot shows the ElevenLabs web application interface. The browser address bar displays `https://elevenlabs.io/app/home`. The left sidebar contains navigation links: Home, Voices, Studio, Flows, Templates, Assets, and a Pinned section with Text to Speech, Sound Effects, Image & Video, Voice Isolator, Voice Changer, Music, Speech to Text, Dubbing, Audiobooks, and More tools. The main content area features a top bar with a search bar and buttons for Feedback, Docs, Ask, and a notification bell. Below this is a toolbar with icons for Speech, Image, Video, Sound Effects, Music, Voice Changer, Voice Isolator, Upscale, and More tools. A text input field prompts "Start typing or paste text...". Below the input field are buttons for "Narrate a story", "Tell a joke", "Record an ad", and "Guide a meditation". A dropdown menu is open, showing "Eleven Multilingual v2" and "Roger - Laid-Back, Casual, Resonant" with a "More options" link. A large blue banner at the bottom of the main content area reads "Music v2.5 is here. Try it now in ElevenCreative" with "Try it" and "Learn more" buttons. On the right side, a vertical menu is open, listing: Balance (with an Upgrade button), Total 10,000 credits, Remaining 10,000, Current workspace, My Workspace (Free plan), Settings, Workspace settings, Subscription, Pronunciation dictionaries, Theme, Payouts, Impact Program (highlighted with a red circle and a mouse cursor), Student Program, Usage analytics, ElevenLabs Audio Detector, Docs and resources, Terms and privacy, and Sign out. The bottom section is titled "Templates" and shows a grid of four template cards: a man's face, a space scene, a person in a room, and a woman in a recording studio.

Home

Search everything...

Feedback Docs Ask

Speech Image Video Sound Effects Music Voice Changer Voice Isolator Upscale More tools

Start typing or paste text...

Narrate a story Tell a joke Record an ad Guide a meditation

Eleven Multilingual v2 Roger - Laid-Back, Casual, Resonant More options

Music v2.5 is here. Try it now in ElevenCreative

Try it Learn more

Templates

View all

Balance Upgrade

Total 10,000 credits

Remaining 10,000

Current workspace

My Workspace Free plan

Settings

Workspace settings

Subscription

Pronunciation dictionaries

Theme

Payouts

Impact Program

Student Program

Usage analytics

ElevenLabs Audio Detector

Docs and resources

Terms and privacy

Sign out

Fill in the form with your First/Last Name, Year of Birth, Location, and Partner (see next page).

The screenshot shows the ElevenLabs website interface. A modal dialog titled "Apply for the Impact Program" is open in the center. The dialog contains the following fields:

- Email Address ***:
- First Name ***:
- Last Name ***:
- Year of Birth ***:
- Location ***:
- Partner ***: (This field is circled in red with a mouse cursor pointing to it.)

Below the form fields are two buttons: "Cancel" and "Continue".

The background of the website shows the ElevenLabs logo, a search bar, and a sidebar with navigation links like Home, Voices, Studio, etc. A green banner at the top right says "Action Required".

Click on the "Partner" dropdown and select "11Labs – UCL"

The screenshot shows the ElevenLabs website interface. A dropdown menu titled "Apply for the Impact Program" is open, displaying a list of partner organizations. The organization "11Labs - UCL" is highlighted with a red circle and a mouse cursor pointing to it. Below the list, there is a section titled "11Labs - UCL - Details" which includes an "About" section and a "Conditions Covered" section.

Apply for the Impact Program

We're on a mission to help 1 million people reclaim their voice, by partnering with nonprofits to eliminate communication barriers and empower the world through audio. [Learn more about the Impact](#)

- Bridging Miles
- 11Labs - UCL** ✓
- MYVA Association
- Smartbox Assistive Technology
- Scott-Morgan Foundation
- Clinicians (SLPs, OTs, AAC Specialists, Nonprofit employees)
- MND NSW – FlexEquip
- Africa Senses Hub
- Asociación Colombiana de Esclerosis Lateral Amiotrófica – ACELA
- Cure PSP
- Irish Motor Neurone Disease Association (IMND)
- Jabbla

11Labs - UCL

11Labs - UCL - Details

About

We support people living with conditions that would benefit from highly authentic digital copies of their natural voice in more than 70 languages - for any questions please email richard.cave.17@ucl.ac.uk or richard.cave@nhs.net

Conditions Covered

All Progressive

Scroll down and select "Continue".

The screenshot shows the ElevenLabs app interface. A modal form is centered on the screen, overlaid on the app's home page. The form contains the following fields and options:

- Platform:** A dropdown menu with "Mac" selected.
- Year of Birth *:** A text input field containing "2006".
- Gender:** A dropdown menu with "Select gender" and a downward arrow.
- Location *:** A text input field containing "Toronto, ON, Canada".
- Partner *:** A dropdown menu with "11Labs - UCL" selected.

Below the form fields, there is a section titled "11Labs - UCL - Details" which includes:

- About:** A paragraph stating: "We support people living with conditions that would benefit from highly authentic digital copies of their natural voice in more than 70 languages - for any questions please email richard.cave.17@ucl.ac.uk or richard.cave@nhs.net".
- Conditions Covered:** A list of conditions including "All Progressive", "Acquired and Congenital Neurological conditions affecting speech including but not limited to MND", "ALS", "MSA", "PSP", "Huntington's", "MS", "MD", "Trauma", "Ataxia", "Cerebral Palsy. Also Head and Neck Cancer", and "and any condition that requires complex assistive technology (AAC)".
- Geographical Coverage:** A list including "Global".

At the bottom of the modal, there are two buttons: "Cancel" and "Continue". The "Continue" button is highlighted with a red circle, and a black mouse cursor is pointing at it.

Scroll down! Do NOT choose an email service

← → ↻ https://elevenlabs.io/app/home?impactProgram=true

Outlook

Send Email to Partner

Please send an email to your selected partner with your medical verification

Partner-Specific Instructions:

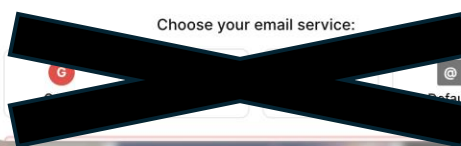
Ensure that you confirm that you have one of the conditions that qualify for the ElevenLabs Impact Program and please provide documentary evidence. If you have a Speech Therapist or another health professional supporting you please add the name and email of that person for confirmation. AFTER YOU HAVE SENT THIS EMAIL YOU MUST CLICK ON 'I HAVE SENT THE EMAIL' ON THE NEXT PAGE (YOU MAY NEED TO SCROLL DOWN TO SEE IT).

Instructions:

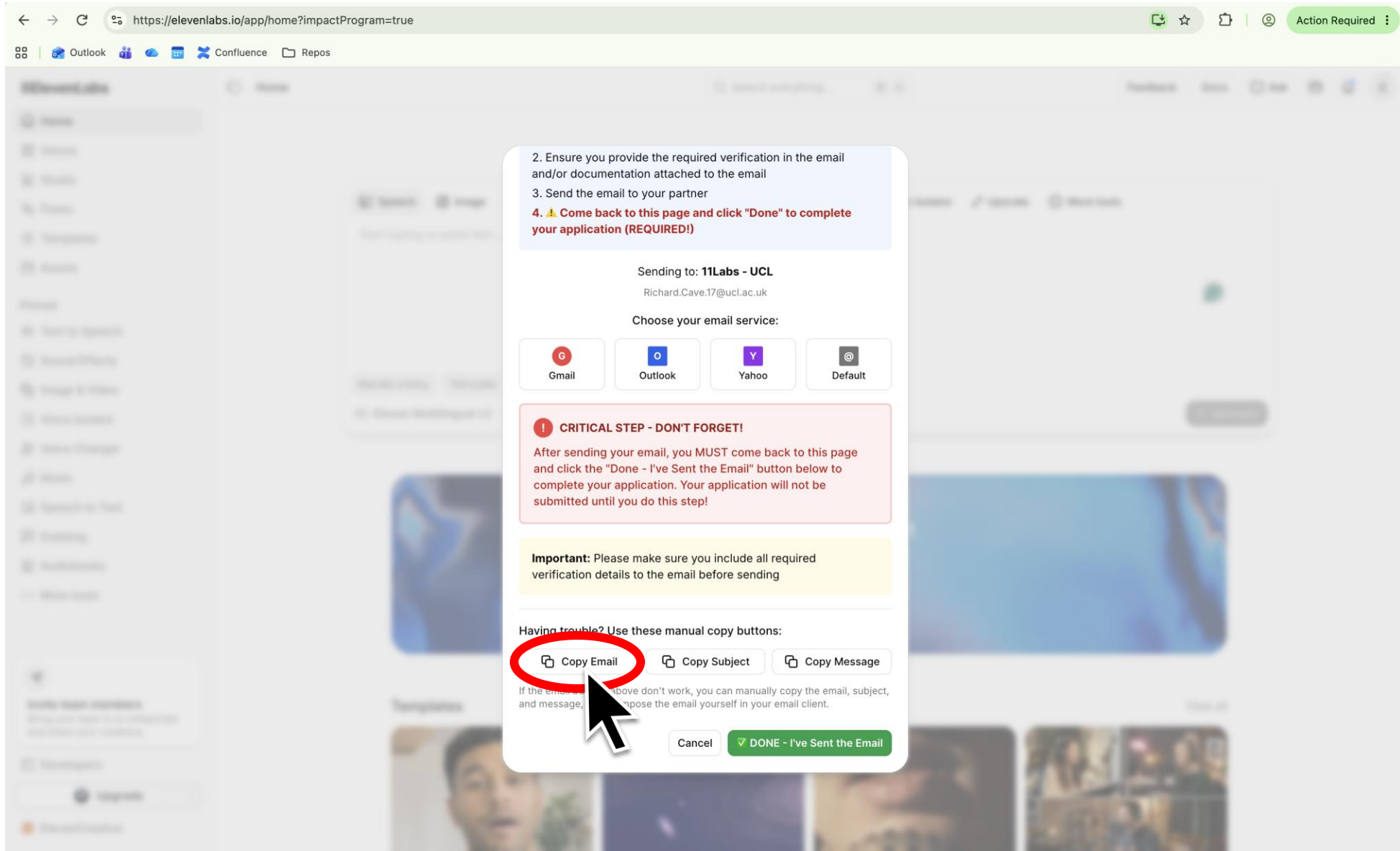
1. Choose your preferred email service below to open a pre-filled message
2. Ensure you provide the required verification in the email and/or documentation attached to the email
3. Send the email to your partner
4. ⚠️ **Come back to this page and click "Done" to complete your application (REQUIRED!)**

Sending to: **11Labs - UCL**
Richard.Cave.17@ucl.ac.uk

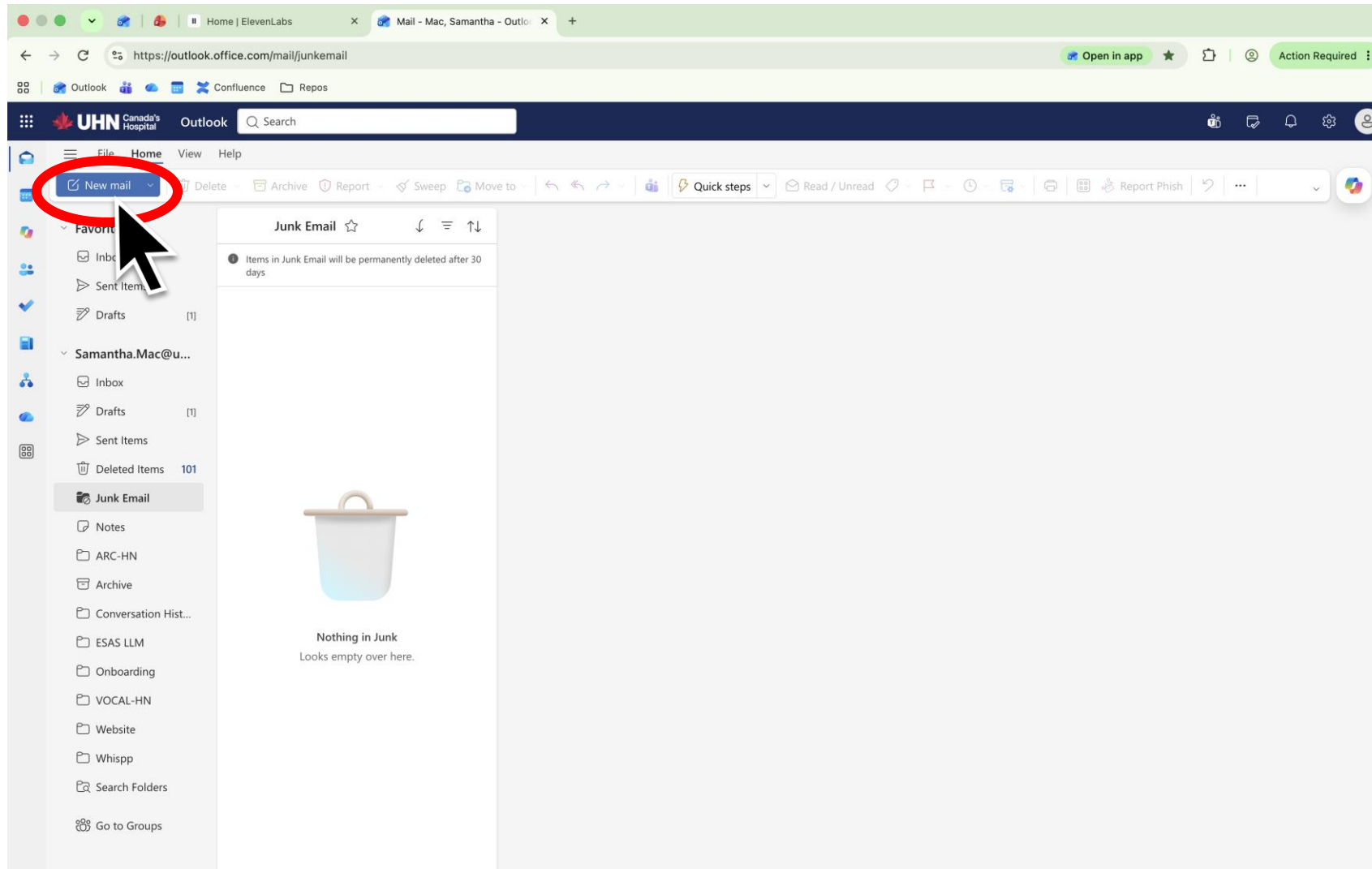
Choose your email service:



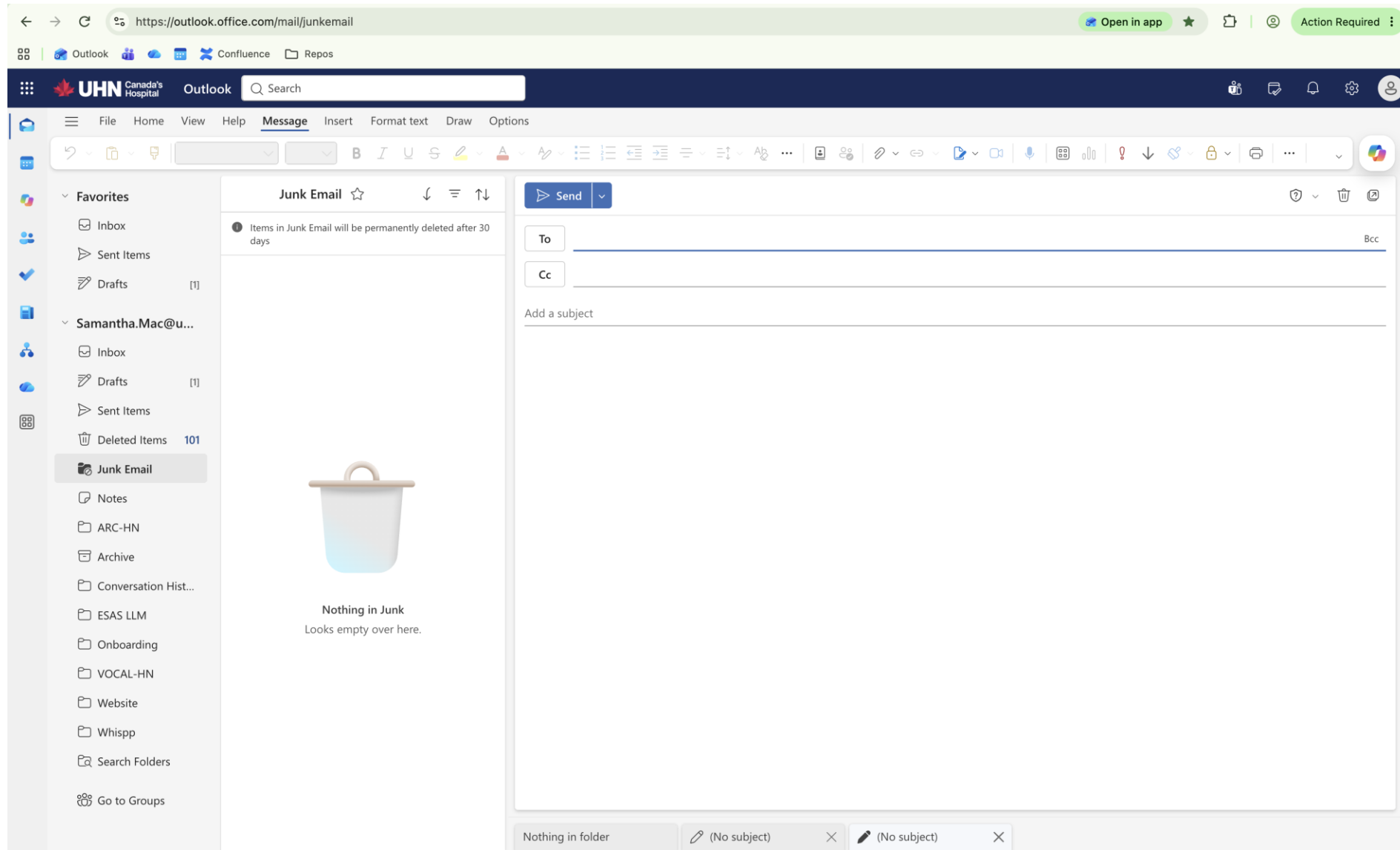
Click "Copy Email"



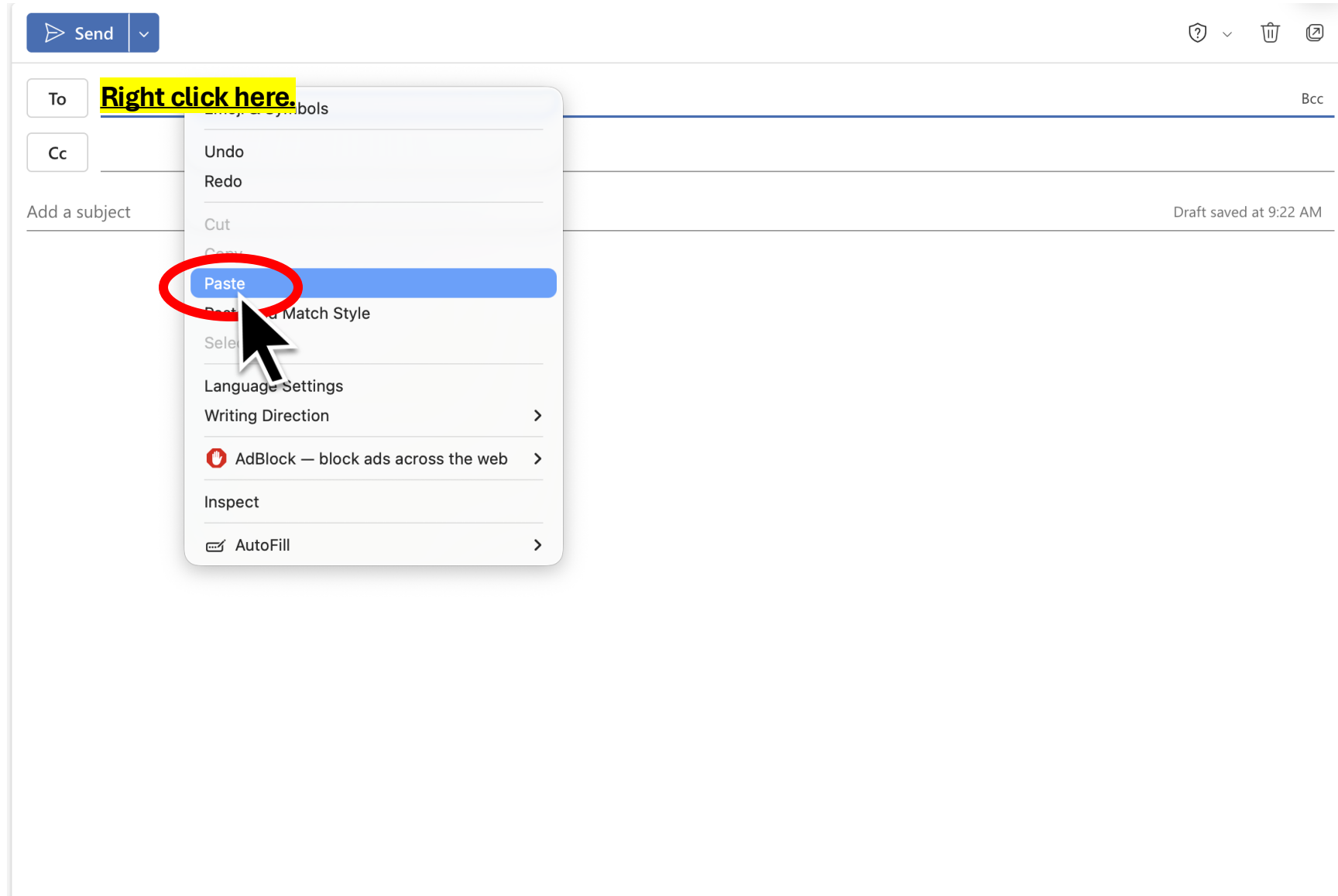
Open your email in a new tab. Do NOT close the ElevenLabs tab.



Start a new email.



Hover over the "To" field. Right-click and select "**Paste**".



Your email should look like this, so far.
Now, go back to the ElevenLabs tab.

➤ Send ▾

🛡️ ▾ 🗑️ 📧

To

Richard.Cave.17@ucl.ac.uk ×

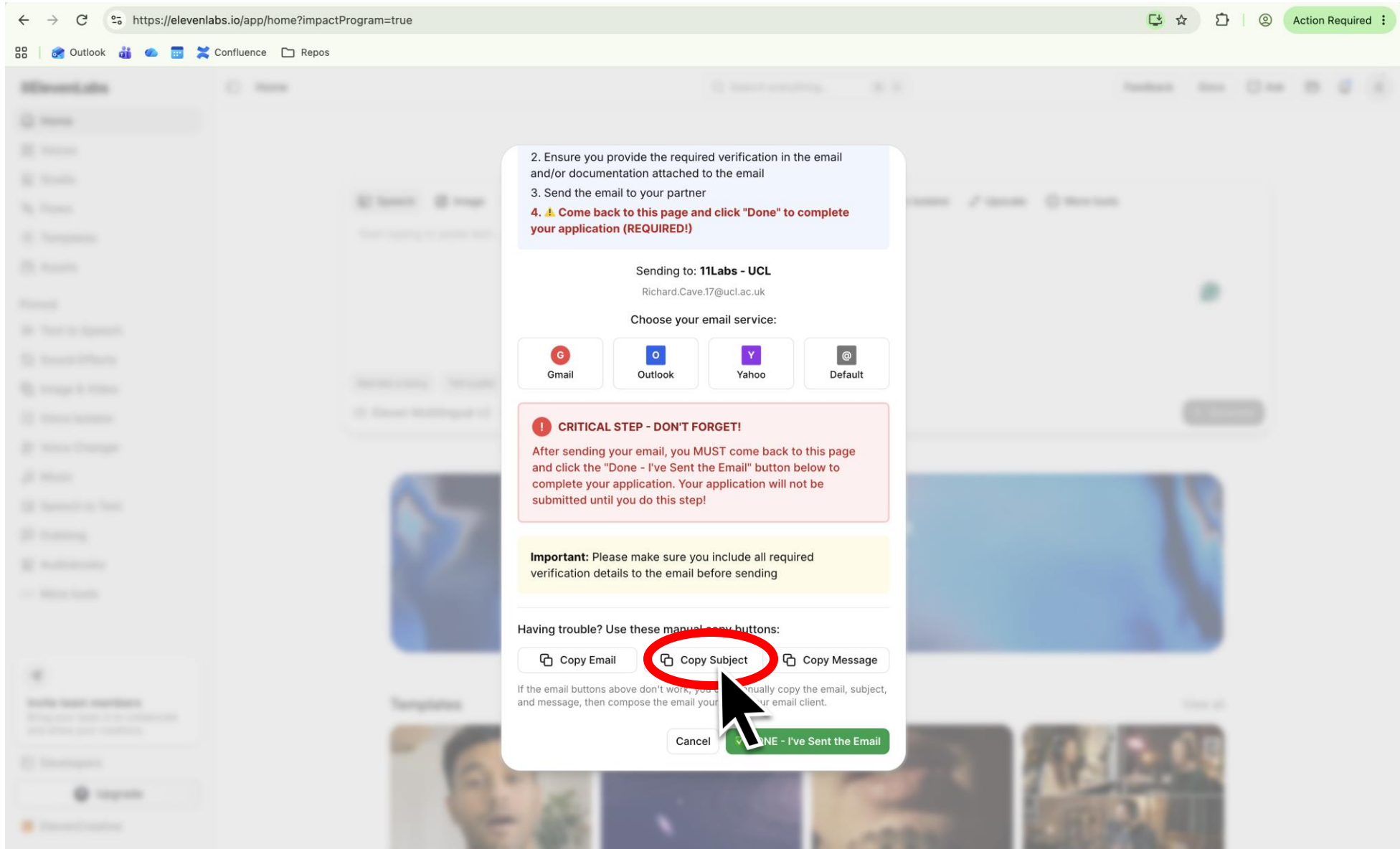
Bcc

Cc

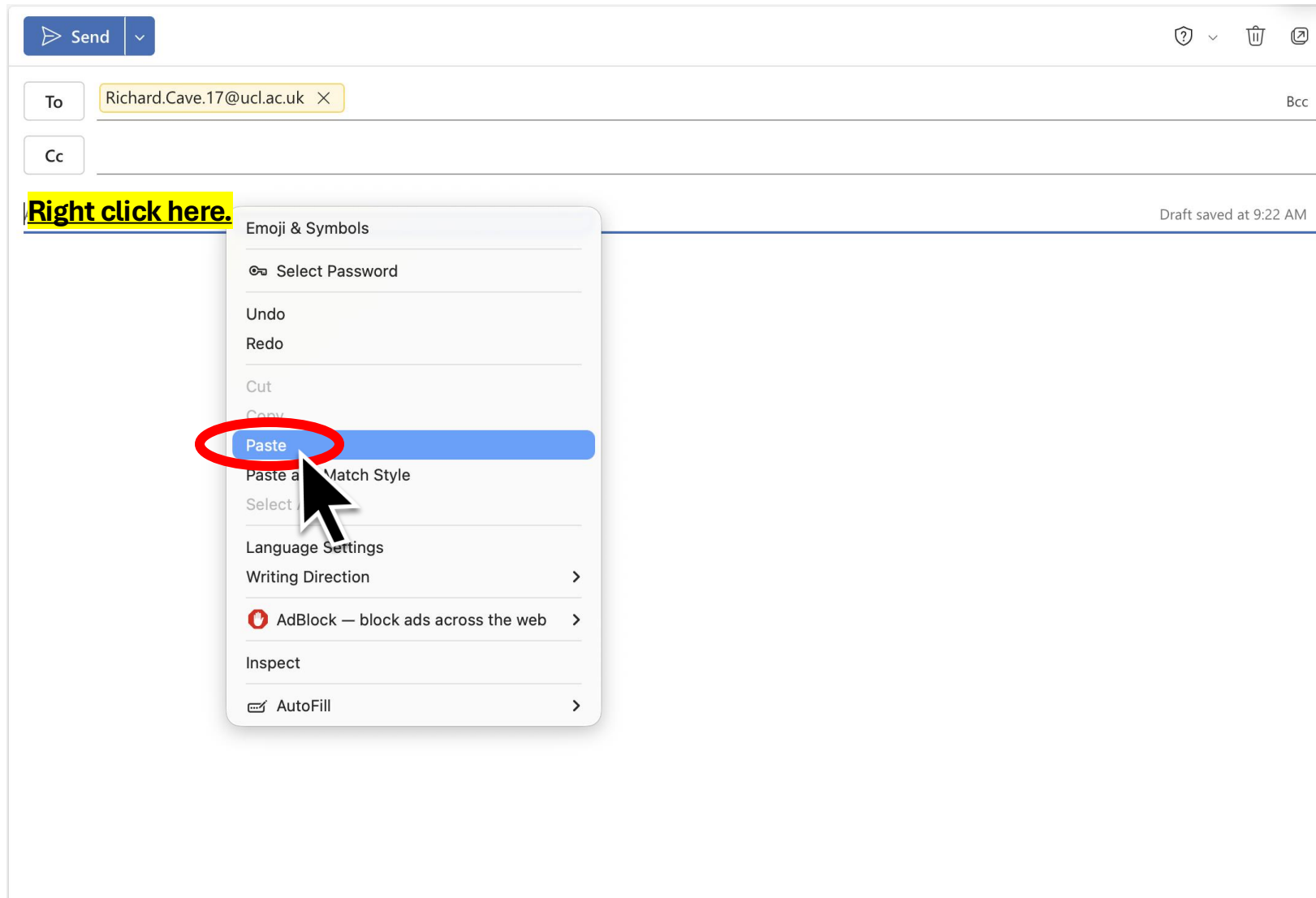
Add a subject

Draft saved at 9:23 AM

Click "Copy Subject"



Back in your email, hover over the "**Subject**" field.
Right-click and select "**Paste**".



Your email should look like this, so far.
Now, go back to the ElevenLabs tab.

➤ Send ▼

🛡️ ▼ 🗑️ 📧

To

Richard.Cave.17@ucl.ac.uk ✕

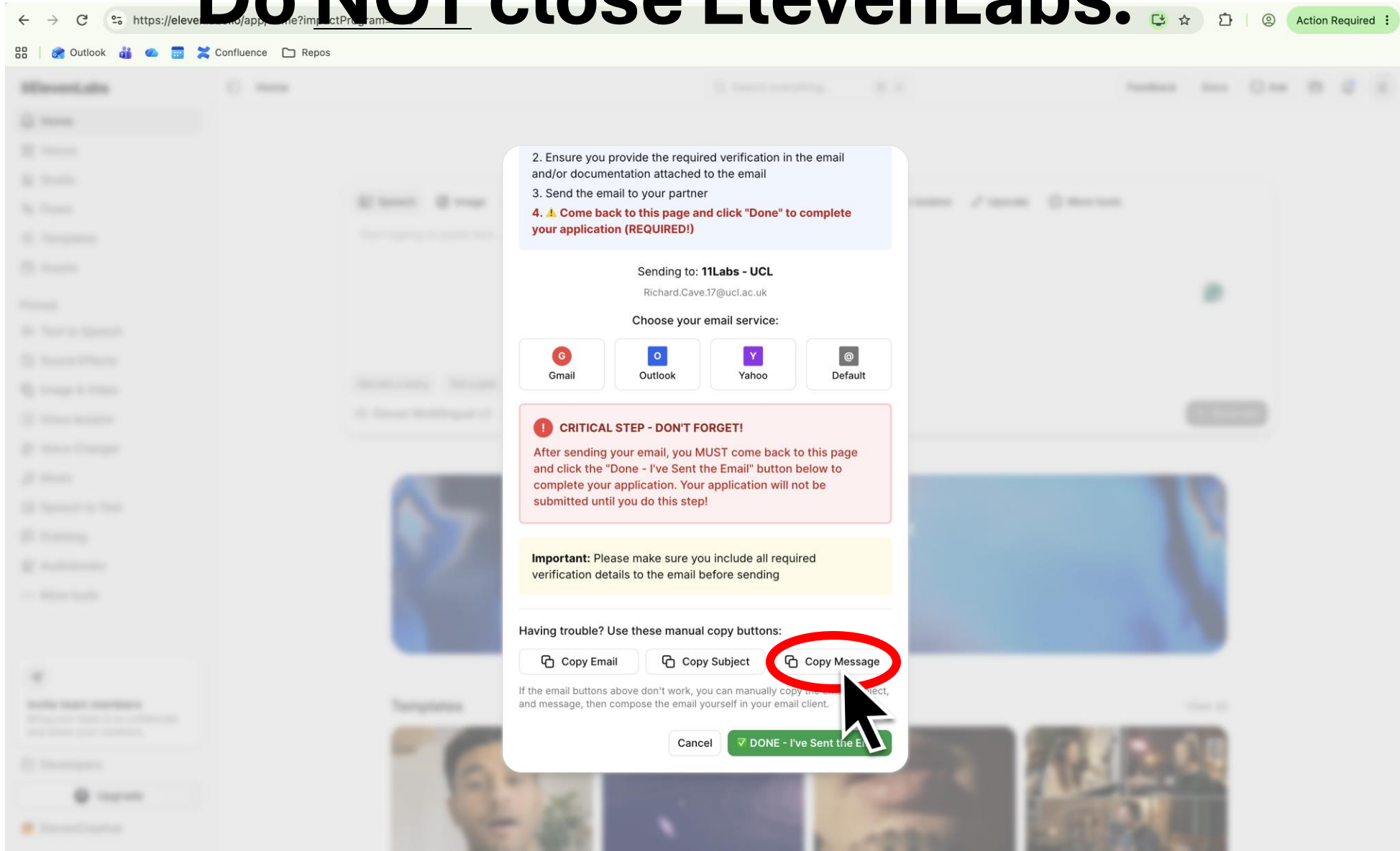
Bcc

Cc

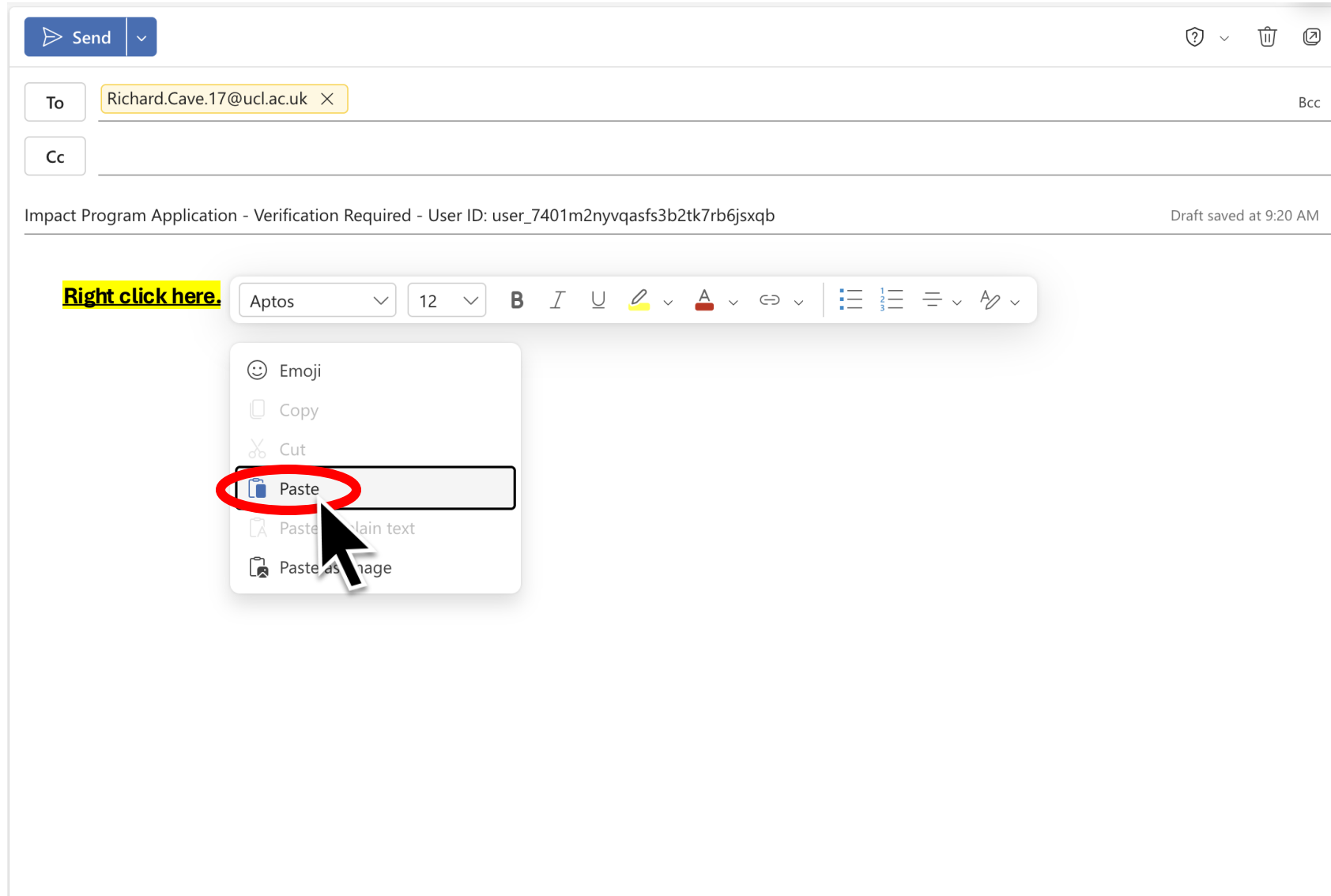
Impact Program Application - Verification Required - User ID: user_7401m2nyvqasfs3b2tk7rb6jsxqb

Draft saved at 9:18 AM

Click "Copy Message". Do NOT close ElevenLabs.



Back in your email, hover over the email body.
Right-click and select "**Paste**".



Your email should look like this, so far.
Now, answer the highlighted fields.

Send

?

✓

🗑️

📎

To

Richard.Cave.17@ucl.ac.uk ✕

Bcc

Cc

Impact Program Application - Verification Required - User ID: user_7401m2nyvqasfs3b2tk7rb6jsxqb

I am applying for an ElevenLabs Voice Banking/Cloning account through UCL.

I am providing the required information:

* Details of the diagnosis I have with some documentary evidence of condition (attached to this email)

Details of your condition:

* The name and email address of my Speech Therapist/Pathologist. or the name and email address of another health professional who is working with me. This is detailed below.

Name of Speech Therapist/Pathologist or Health Professional:

Email of Speech Therapist/Pathologist or Health Professional:

NOTE: AFTER YOU HAVE SENT THIS EMAIL YOU MUST CLICK ON 'I HAVE SENT THE EMAIL' (GREEN BUTTON) ON THE NEXT PAGE (YOU MAY NEED TO SCROLL DOWN TO SEE IT).

Your email should look like something like this.

Send

?

✓

🗑️

📎

To

Richard.Cave.17@ucl.ac.uk ✕

Bcc

Cc

Impact Program Application - Verification Required - User ID: user_7401m2nyvqasfs3b2tk7rb6jsxqb

Draft saved at 9:28 AM

I am applying for an ElevenLabs Voice Banking/Cloning account through UCL.

I am providing the required information:

* Details of the diagnosis I have with some documentary evidence of condition (attached to this email)

Details of your condition:
I had a laryngectomy

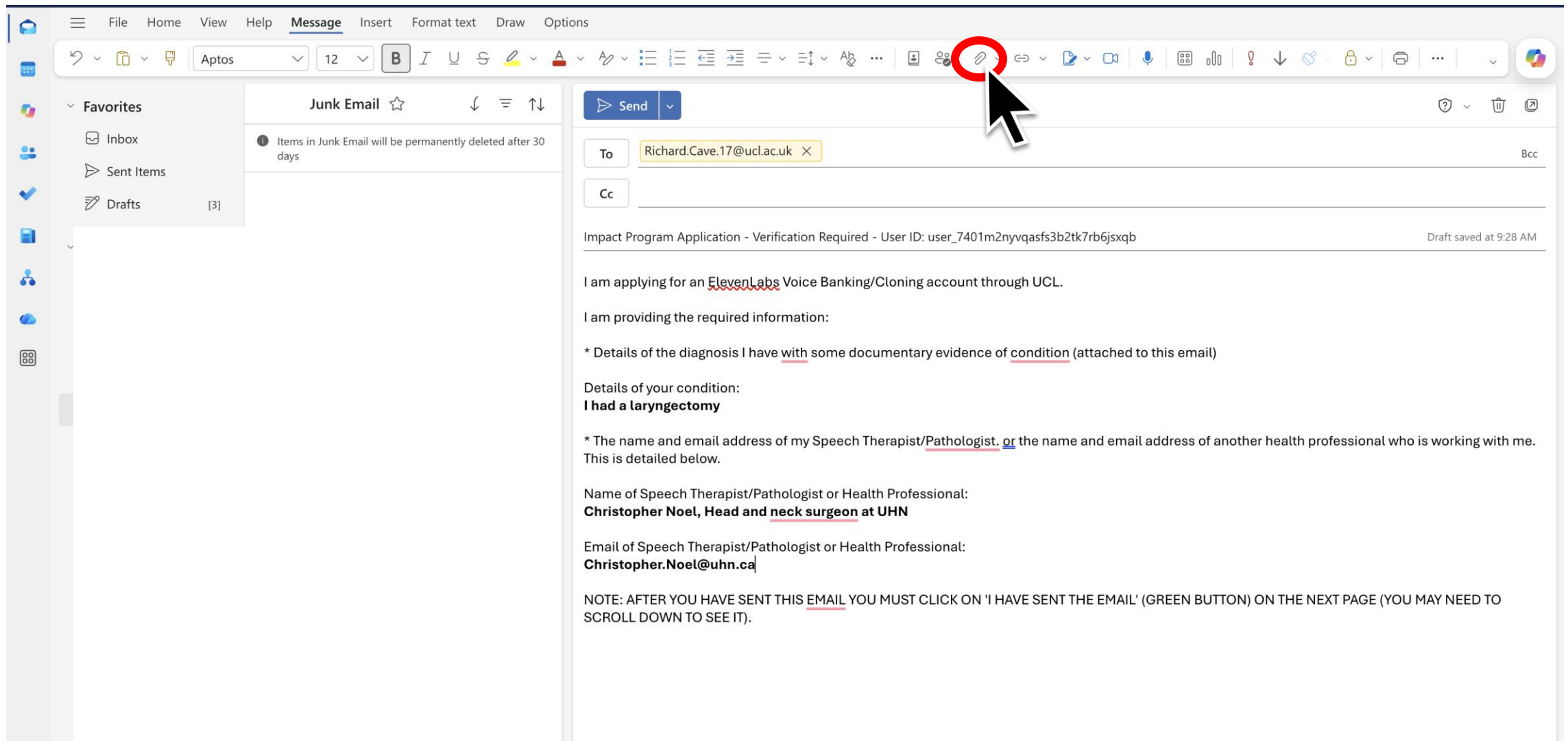
* The name and email address of my Speech Therapist/Pathologist. or the name and email address of another health professional who is working with me. This is detailed below.

Name of Speech Therapist/Pathologist or Health Professional:
Christopher Noel, Head and neck surgeon at UHN

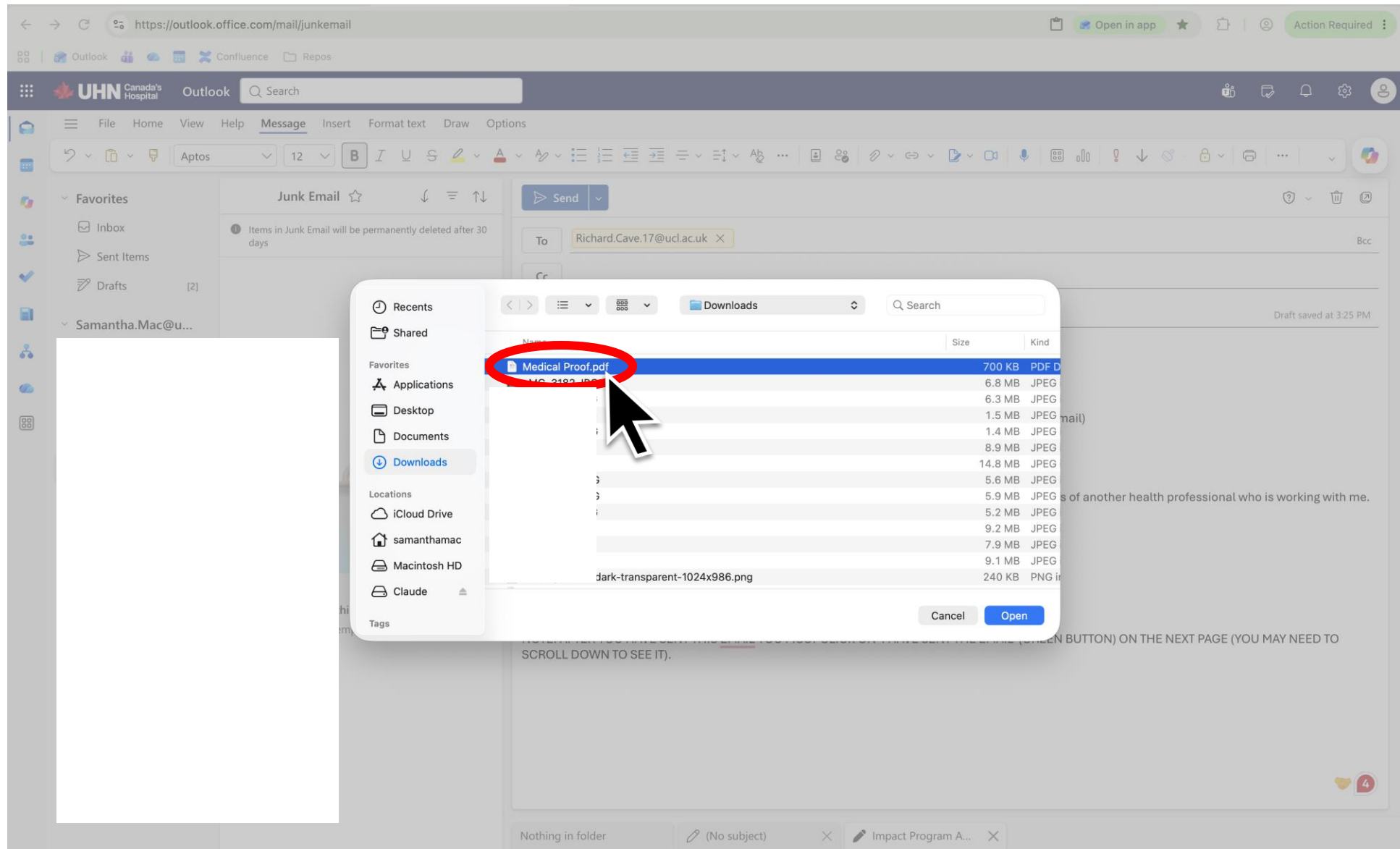
Email of Speech Therapist/Pathologist or Health Professional:
Christopher.Noel@uhn.ca

NOTE: AFTER YOU HAVE SENT THIS EMAIL YOU MUST CLICK ON 'I HAVE SENT THE EMAIL' (GREEN BUTTON) ON THE NEXT PAGE (YOU MAY NEED TO SCROLL DOWN TO SEE IT).

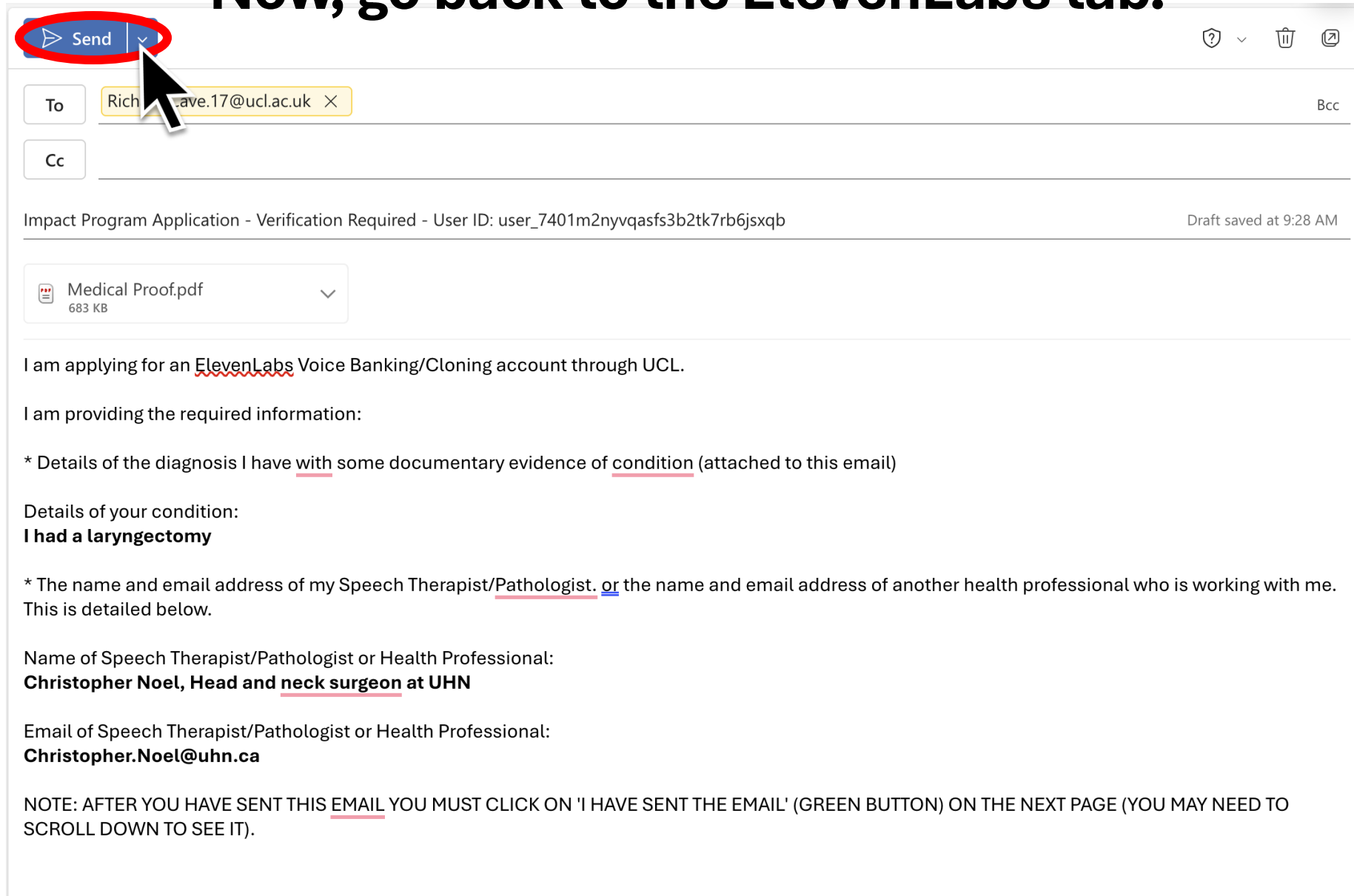
Click on the "paperclip" icon and attach **medical proof** of your condition. This could be a document from your doctor.



Clicking the "paperclip" icon will open a document finder. Make sure you have medical proof saved somewhere on your computer.



Your email should look like this. Click send!
Now, go back to the ElevenLabs tab.



Send

To: Richard.Love.17@ucl.ac.uk X Bcc

Cc

Impact Program Application - Verification Required - User ID: user_7401m2nyvqasfs3b2tk7rb6jsxqb Draft saved at 9:28 AM

Medical Proof.pdf
683 KB

I am applying for an ElevenLabs Voice Banking/Cloning account through UCL.

I am providing the required information:

* Details of the diagnosis I have with some documentary evidence of condition (attached to this email)

Details of your condition:
I had a laryngectomy

* The name and email address of my Speech Therapist/Pathologist. or the name and email address of another health professional who is working with me.
This is detailed below.

Name of Speech Therapist/Pathologist or Health Professional:
Christopher Noel, Head and neck surgeon at UHN

Email of Speech Therapist/Pathologist or Health Professional:
Christopher.Noel@uhn.ca

NOTE: AFTER YOU HAVE SENT THIS EMAIL YOU MUST CLICK ON 'I HAVE SENT THE EMAIL' (GREEN BUTTON) ON THE NEXT PAGE (YOU MAY NEED TO SCROLL DOWN TO SEE IT).

Click "DONE – I've Sent The Email".

← → ↻ https://elevenlabs.io/app/home?impactProgram=true

Outlook Confluence Repos

2. Ensure you provide the required verification in the email and/or documentation attached to the email

3. Send the email to your partner

4. ⚠️ Come back to this page and click "Done" to complete your application (REQUIRED!)

Sending to: 11Labs - UCL
Richard.Cave.17@ucl.ac.uk

Choose your email service:

Gmail Outlook Yahoo Default

CRITICAL STEP - DON'T FORGET!

After sending your email, you MUST come back to this page and click the "Done - I've Sent the Email" button below to complete your application. Your application will not be submitted until you do this step!

Important: Please make sure you include all required verification details to the email before sending

Having trouble? Use these manual copy buttons:

Copy Email Copy Subject Copy Message

If the email buttons above don't work, you can manually copy the email, subject, and message, then compose the email yourself in your email client.

Cancel **DONE - I've Sent the Email**

If approved, your account will be automatically updated to an ElevenLabs Pro Account the next time you log in.

The process is complete. 🎉